



**Michelangelo Vaccaro**

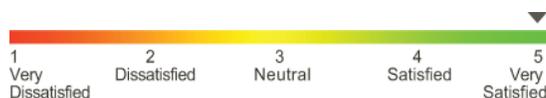
Real Estate Broker

Quality Service Certified since Décembre 2011  
Certification renewal: Décembre 2019  
Number of evaluations received: **101**  
Spoken languages: English, French, Italian



**RE/MAX ALLIANCE INC.**  
4865, Jarry Est, Montréal, QC  
H1R 1Y1  
Phone: 5143290000  
Fax: 5143289000  
Website: <http://www.Mvaccaro.com>

Customer Satisfaction Rating: **4.87**



The Customer Satisfaction Rating is calculated based on the results of question 11 of the survey, which deals with overall satisfaction.

**Geographic areas covered**

- Ahuntsic-Cartierville (Montréal), Montréal    Anjou (Montréal), Montréal
- Montréal-Est, Montréal    Montréal-Nord (Montréal), Montréal
- Mercier/Hochelaga-Maisonneuve (Montréal), Montréal    Montréal-Des-Prairies/Pointe-aux-Trembles (Montréal), Montréal
- Rosemont/La Petite-Patrie (Montréal), Montréal    Saint-Léonard (Montréal), Montréal
- Villeray/Saint-Michel/Parc-Extension (Montréal), Montréal

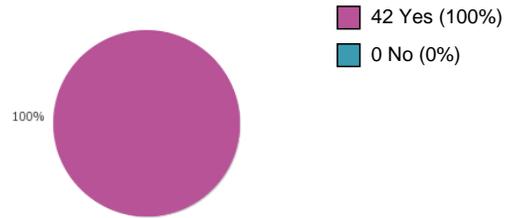


You may also consult the website of the Organisme d'autoréglementation du courtage immobilier du Québec (OACIQ) at [www.oaciq.com](http://www.oaciq.com), under the Resources section - Discipline committee.

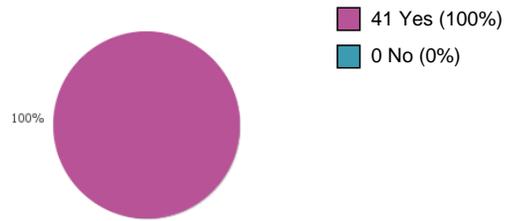
# EVALUATIONS FROM HOME SELLERS (42)

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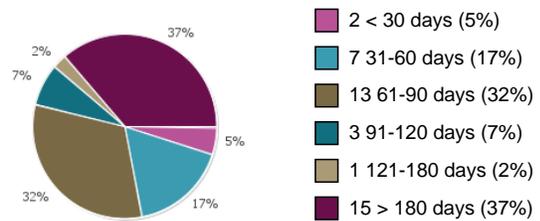
1. Did your real estate broker offer you the Quality Service Guarantee?



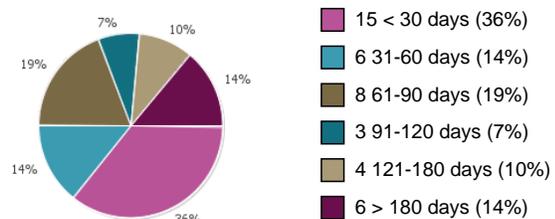
2. Did your real estate broker contact you after the closing?



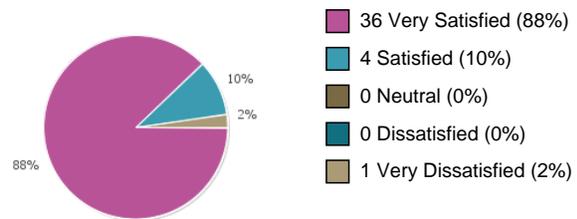
3. How long did you expect your property to be on the market before it was sold?



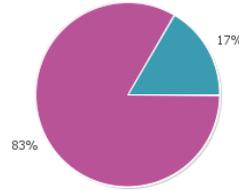
4. How long was your property marketed by your real estate broker before you accepted an offer?



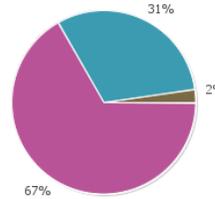
5. How satisfied were you with the advice/counsel offered by your real estate broker?



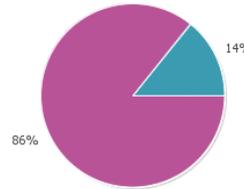
6. How satisfied were you with the marketing plan developed and implemented for the sale of your property?



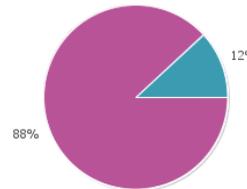
7. How satisfied were you with the price and terms of the sale?



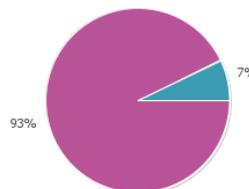
8. How satisfied were you with the assistance your real estate broker provided in negotiating the price/terms of sale?



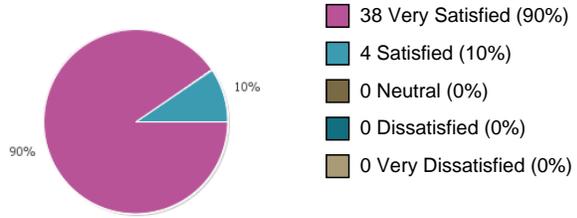
9. How satisfied were you with the quality and frequency of communication provided by your real estate broker?



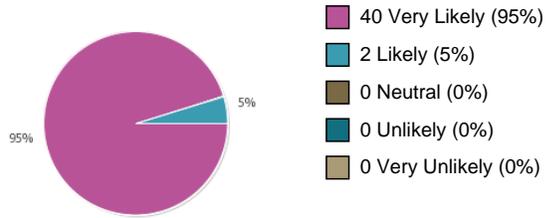
10. How satisfied were you with your real estate broker's attention to details and assistance from contract to closing?



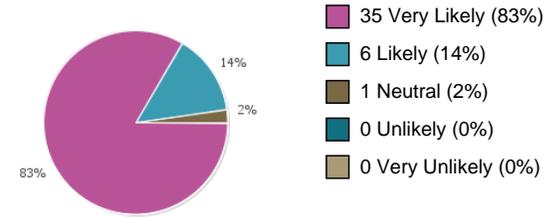
11. What was your overall satisfaction with the results and service provided by your real estate broker?



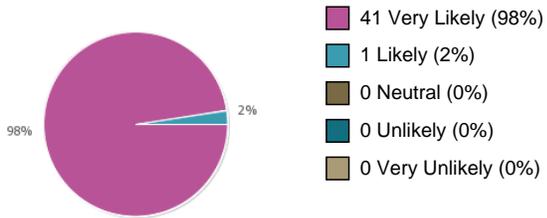
12. Given the need to sell property in the same market area, how likely would you be to use the same real estate broker to assist you?



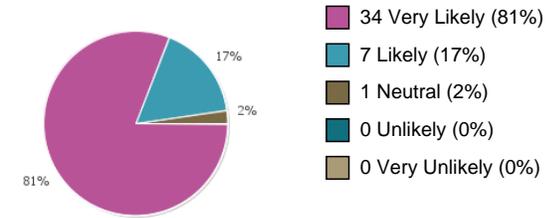
13. Given the need to sell property in the same market area, how likely would you be to use the same real estate agency to assist you?



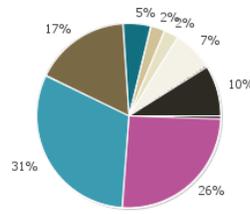
14. Given the opportunity, how likely would you be to recommend the services of your real estate broker to a friend, neighbor or relative?



15. Given the opportunity, how likely would you be to recommend the services of the real estate agency to a friend, neighbor or relative?



16. What was your PRIMARY reason for selecting your real estate broker (select the one most influential factor)?

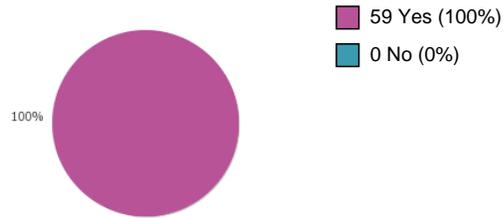


- 11 Referred by a friend (26%)
- 13 Satisfied past customer (31%)
- 7 Knew real estate broker personally (17%)
- 2 Agency name/reputation (5%)
- 0 Walk-in/open house (0%)
- 0 Advertising (0%)
- 1 Internet (2%)
- 0 Marketing programs/plan (0%)
- 1 Yard signs in the area (2%)
- 3 Real estate broker's presentation (7%)
- 4 Other (please specify) (10%)

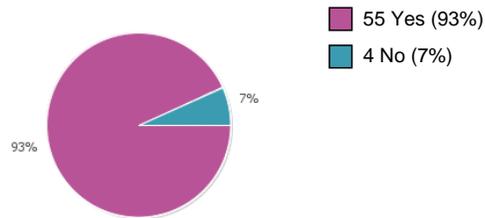
# EVALUATIONS FROM HOME BUYERS (59)

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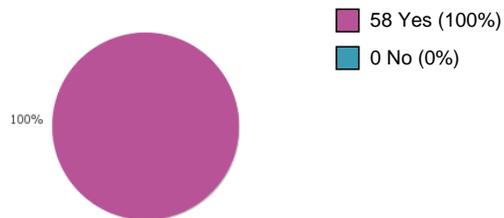
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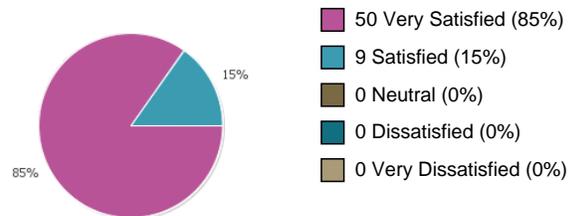
2. Did your real estate broker provide a written and detailed competitive or comparable market analysis prior to you making an offer?



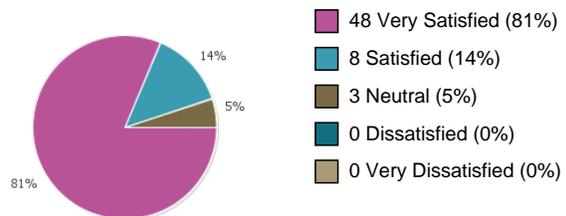
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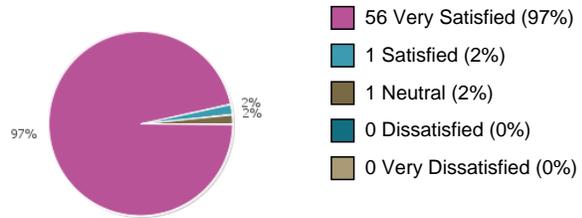
4. How satisfied were you with the counseling and needs assessment provided by your real estate broker?



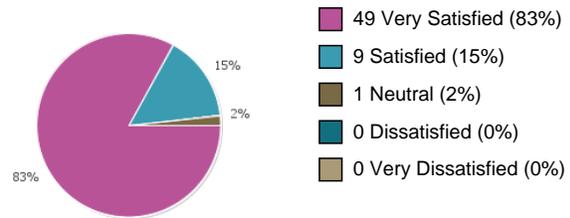
5. How satisfied were you with the thoroughness of the search process to find a property that met your needs?



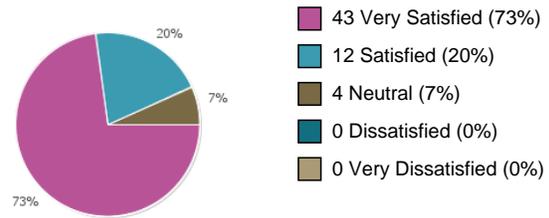
6. How satisfied were you with the availability of your real estate broker?



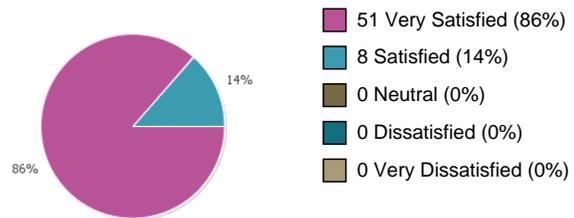
7. How satisfied were you with your real estate broker's knowledge of the area, community, and properties?



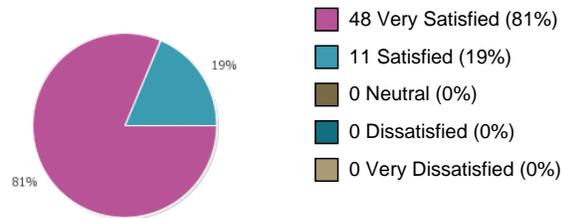
8. How satisfied were you with the assistance your real estate broker provided in negotiating the price and terms of the purchase?



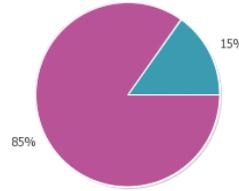
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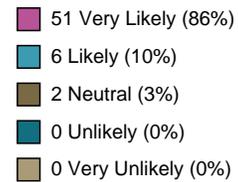
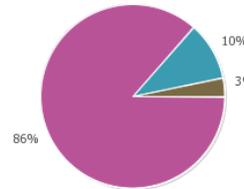
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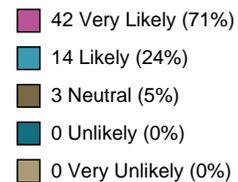
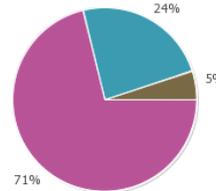
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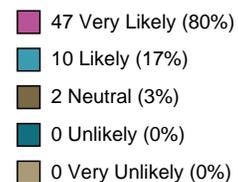
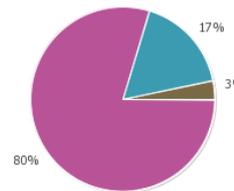
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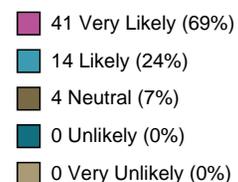
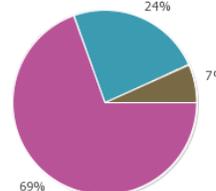
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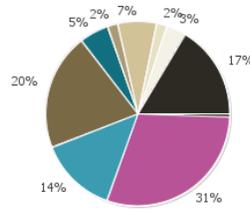
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- 18 Referred by a friend (31%)
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- 1 Walk-in/Open House (2%)
- 0 Advertising (0%)
- 4 Internet (7%)
- 0 Marketing programs/plan (0%)
- 1 Yard signs in the area (2%)
- 2 Real estate broker's presentation (3%)
- 10 Other (please specify) (17%)

# CLIENT COMMENTS (46)

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Il est un bon courtier immobilier

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I would use Mr Vaccaro a million time over if I needed to I highly recommend him to anyone who is buying and selling.

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Perhaps, after closing a deal, the Associate together with the Buyer and Seller could have at least a drink together, to seal that bond of friendship.

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An excellent professional and even better person. Would highly recommend him to anyone looking to purchase or sell a home.

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VERY SATISFIED OF THE RAPP. AND THE COMPANY...

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One of the best agents there is ! I will strongly recomend this agent to my family and friends ! It was a pleasure dealing with someone so proffesional and i will with no hesitation be dealing with Michelangelo for my futre investments.

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Great gentleman with a vast knowledge of the area and ideas for new buyers.. Great overall experience.

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Highly professional, well prepared.

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Michelangelo did an excellent job and I could not be happier to refer him to any friends and family when they are ready to purchase or sell a home.

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M. Vaccarro n'était pas mon agent. C'était l'agent des vendeurs. J'ai quand même été très satisfait de ses services

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The BEST

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Michelangelo est un courtier immobilier extrêmement passioné et patient avec ce qu'il fait. Il écoute et comprend les besoins ses clients avec facilité. Mes amis à qui j'ai recommandé Michelangelo sont satisfaits aussi. C'est le meilleur courtier, sans doute !

A montré toute la patience et la compréhension nécessaire à l'identification d'une propriété qui répondait à nos besoins assez spécifiques. Une fois identifiée, a fait preuve d'excellent jugement, perspicacité et tenacité pour clôturer la transaction dans des circonstances encore particulières (délais très courts, absence d'un des acheteurs, etc.) Excellente expérience. Merci.

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Michelangelo Vaccaro went beyond our expectation. His knowledge and insight in homes was a great asset in helping and guiding us in purchasing our new home.

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Michelangelo was great throughout the whole buying process. Great communication, and the house was found within a few weeks! Highly recommend!

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We were (and are) thoroughly impressed with Michelangelo. He has really gone out of his way to make this process smooth and enjoyable. He has always been available each time we contacted him and was able to answer our questions or find answers quickly. He has become a friend.

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Michelangelo did a superb job in helping us locate our first home. Not only was he very knowledgeable and professional, but he made the entire process of buying a first home stress free and enjoyable. I would definitely recommend him to anyone I know.

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First time home buyer, very satisfied with my experience.

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Always very quick to answer any of my questions, at pretty much any time. If he couldn't answer my questions right away, he would let me know that he would get back to me as soon as possible to answer me. I really appreciated that. There were a few things that I wish he had told me more proactively, as opposed to me hearing information from other people/additional research and then asking him. As a first time home buyer, I do not necessarily know all the right questions to ask. Overall, I was very satisfied with his services. I would definitely work with him again, and recommend him to others.

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Dans la transaction c'est peu à peu je vois qu'il y a des choses non vérifiées par l'inspecteur : n'est pas tellement satisfait du prix, les vitres sont craquées, les portes de garages, etc .

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Sales associate is very organized and meticulous when it comes to detail. It was very easy to reach the sales associate and he always returned calls with minimal delays. As first time home buyers, we relied heavily on the council of our agent and were very pleased with the advice that he delivered.

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Very down to earth and accommodating

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Monsieur Vaccaro a été d'un professionnalisme hors pair. Toujours disponible, attentif et ayant de bons conseils pertinents. Ce fut un plaisir d'avoir fait affaire avec lui et nous n'hésiterons pas à le recommander!

Very professional, thorough and honest. Would recommend to others.

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Very good communication. Always on time. Gave great overall service, helped me a lot.

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Très bon courtier, très respectueux et très engagé envers ses clients.

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Très bon Service

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One word Mr Vaccaro was amazing would use him a month lion times over. Wonderful service attentive caring super professional.

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Michelangelo provided warm, professional support and excellent local knowledge as I sold my childhood home.

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Our sales broker was extremely professional and courteous. Definitely a wonderful experience dealing with him.

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Michelangelo was my peace of mind.... I live in Victoria BC and travelled back and forth from Victoria to Montreal to take care of my ailing father. Michelangelo took complete care of selling the house. He kept me informed and up to date with all relevant details. Thank you Michelangelo for all of your time and efforts on my family's behalf! Greatly Appreciated! Also, your friendship and kindness towards my family will never be forgotten! Again, Thank you! Always, Lee

This was my first experience with a SALE of a house, and it was a good experience, however there is one point that I was disappointed with and would like to mention, there should be some flexibility in the percentage of commission when the same sales associate represents both the seller and the buyer, when the commission does not have to be shared with another sales associate / real estate company. Michelangelo Vaccaro was respectful at all times, demonstrating Politeness, Perseverance, and plenty of Patience. Thank you.

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pays attentions to details. good agent.

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Very satisfied by the service and quality of time spent explaining and helping us out. Very nice person and patient. We are very happy and be worked so hard. Thank you from the bottom of our hearts

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Je suis très satisfait du résultat

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Excellent service et toujours présent pour nous assister tout au long des différentes étapes de la transaction immobilière.

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Sales associate was persistent in following up after initial contact which showed that he was very interested in obtaining our listing. He offered a professional and personalized service which was greatly appreciated.

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Michelangelo était à l'écoute. Il me téléphonait peu de temps après chaque visite pour me donner un compte rendu. Il n'a jamais semblé prétentieux. Toujours affable, de bonne humeur. Merci Michelangelo!

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Mr Michealangelo Vaccaro was a very good salesperson and paid attention to all the details necessary. He would take the necessary steps above and beyond to get the sale done with the right price in mind. Thank you.

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Overall, very satisfied with everything & highly recommed our sales associate, " Michealngelo Vaccaro," to our family & friends.

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Thank you.

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Mr Michael Vaccaro est un homme très compétent très professionnel très respectueux très sérieux et toujours prêt pour des visites avec des bons conseil tout le temps souriant  
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Michelangelo est un courtier responsable, minutieux, compétent et honnête. Je le recommande chaudement.

Michelangelo was very helpful and understanding of our particular needs and situation. He was able to work within our conditions and come up with solutions and finally sell the property. We appreciate his patience and professionalism.

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Great service and very respectful. More importantly deals with a lot of integrity.

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J'ai eu un très bon service de Michelangelo. Très professionnel et honnête, si j'ai besoin de faire d'autre transaction d'achat ou de vente d'immeuble, il y a de forte chance que je vais lui contacter.